

## Dog-friendly Floor User Agreement and Accommodation Waiver Consent Forms

### **Dog-friendly Floor Conditions of Stay**

- Must be small- to mid-sized breeds (no larger than a shiba inu). \* We are unable to accommodate large breed dogs.
- Must be vaccinated for rabies and have received a mixed viral vaccination (minimum 5-in-1) within 2 weeks to a year from the date of stay.
- Proof of vaccinations (certificates or stubs received from veterinarians) must be sent in image form to Tsuyama Villa at the time of reservation.
- Must be toilet-trained for indoors.
- Must be trained so as not to cause problems for other guests, including: being comfortable sleeping in a crate; not barking excessively; won't run away, get loose or cause destruction of hotel property.
- Only up to two dogs per room will be permitted.
- Must not be currently under treatment for illness or injury.
- Must be at least four months old.
- Must have flea and tick prevention.
- For female dogs, must not be pregnant or in their heat cycle (from the onset of estrus signs to 4 weeks after)
- Must not display aggressive behavior to people or other dogs.

### **Cautions When Staying in Dog-friendly Rooms**

- Refrain from bathing dogs in shower stalls or indoor/outdoor bath tubs.
- Do not put dogs on or inside beds.
- Must clean dogs' feet after taking walks or going out.
- When leaving rooms for going out or for meals, or when sleeping, dogs must be crated for safety.
- Do not leave dogs alone in the room during cleaning times.
- When staff enter rooms, whether guests are present or not, dogs must be put into crates for safety. (If this condition is not followed, staff will not be able to clean, turn down bedding, or bring items into the guest rooms.)
- Guests agree to assume financial responsibility for any damages or injuries caused by pets to the hotel building, furniture, appliances, fixtures, greenery, etc. and take precautions to prevent the same. If any pet causes physical harm or damage to other guests or their property, or causes any accident, the hotel will not be responsible in any way.
- Do not brush dogs inside guest rooms; if necessary, use room terraces or the dog park. Put all fur/hair into wastebaskets.
- Let dogs toilet on provided toilet pads or take them outside.
- If a dog has a toilet accident, quickly and thoroughly clean up after it. If this happens in a public area, owners must inform the closest member of staff.
- When going out with your dog, please take care with cars in the area. Make sure to keep pets firmly secured by leash so as not to invite problems with other guests or members of the community. Please bring back any solid waste and throw it away in the bin provided in the dog park.
- Please do not bring dogs outside of the dog-friendly areas (restaurants, spa, lounge, main elevators, etc.)
- If your pet falls ill, we have contact information for nearby veterinary services.
- Feel free to bring dog food, brushes, toys, bedding etc. your pet normally uses for their comfort.

Guests who agree to the above but still commit infractions may be subject to  
expulsion from the premises or other measures.

\* Be sure to send proof of viral and rabies vaccinations with these forms.

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_(Year/Month/Day)

**Name on Reservation:**\_\_\_\_\_

**Date of Stay:**\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_(Year/Month/Day) **Pet's Name:**\_\_\_\_\_

**Sex:** male / female **Age:**\_\_\_\_\_ **Breed:** Small breed / Mid-size breed

**We are unable to accommodate large breed dogs. May we have your understanding?**

\_\_\_\_ Yes / No \_\_\_\_

**Date of Rabies Vaccination:**\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_(Year/Month/Day) \*\*

**Date of Viral Vaccination(at minimum 5-in-1):**\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_(Year/Month/Day) \*\*

\*\* If vaccination is less than 2 weeks or more than 1 year from date of stay, we are unable to  
accommodate your pet.

**Address:**\_\_\_\_\_

**Phone Number:**\_\_\_\_\_

**Emergency Contact Number (cell phone):**\_\_\_\_\_

### **When staying with your pet(s)**

Pet accommodation fees are 4,400 yen (tax incl.) for the first pet and 2,200 yen (tax incl.) for the second  
per night per room. Please complete the user agreement and accommodation waiver consent forms,  
prepare proof of viral (at minimum 5-in-1) and rabies vaccinations, and send all of the above to our fax  
number. If these forms are not sent ahead of the date of stay, we are unable to honor the reservation.  
We ask for your understanding and cooperation.

■ **Send to this fax number +81-(0)868-23-1122**

THE SHIROYAMA TERRACE TSUYAMA VILLA  
708-0022 Okayama-ken Tsuyama City Sange 30-1  
TEL.+81-(0)868-24-2111(Operator)